



Patient Financial Responsibility Policy

Thank you for choosing Carolina Health and Hearing to serve your healthcare needs. It is our policy to provide the most efficient and reasonable health care services. Therefore, it is necessary for us to have a Financial Policy and Disclosure stating our requirements for payment for services provided to all patients.

INSURANCE POLICY

- If you are a patient with insurance, it is our policy to file for insurance as a courtesy to you, if we have accurate and complete insurance information.
- If a service is provided that is not covered by your insurance company, you will be the responsible party at the time of service.
- Deductibles, co-payments, and coinsurances are your responsibility.
- If you do not want Carolina Health and Hearing to file to your insurance, please inform us at check-in. Services not filed to your insurance will be considered self-pay and payment is due at time of service.

PAST DUE BALANCES

- All over-due patient balances will be sent to collections. Patients sent to an outside collection agency risk negative credit ratings and possible dismissal from the practice.
- Past due accounts may hinder your ability to have appointments scheduled.

To help in this policy, we ask that you assist us by:

- Providing us with current and updated information on yourself and your insurance company.
- Presenting an updated photo identification card and insurance card when changes are made.
- Making the appropriate payment at the time of service, whether it is deductible, co-pay, coinsurance, or for the full amount if you are a self-pay patient.

I have read the financial policies contained above, and my signature below serves as acknowledgement of a clear understanding of my financial responsibility. I understand that if my insurance company denies coverage, and/or payment for services provided to me, I assume financial responsibility and will pay all such charges in full.

Signature of Patient

Date